WAYS TO HELP & PROTECT YOURSELF

- Make sure that Building/house downspouts and sump pumps are not connected to the sanitary sewer system.
- Hire a licensed plumber to install an exterior cleanout.
- Consider installing a backflow preventer and/or grinder pump.
- Consider purchasing a sewer backup rider for your insurance policy.
- Collect and dispose of or recycle municipal trash and waste properly. Please do NOT put trash down the drain or dump it directly into a sewer.
- Properly dispose of hazardous waste (e.g., paint, oils), Pesticides and Household Chemicals. Please do NOT put waste materials down the drain, or toilet, or dump them directly into a sewer.
- Properly dispose of waste rags in your trash. Please do NOT flush them down the toilet.
- Reduce your water usage during rainy weather. The less water you use, the less enters our sanitary sewers.
- Avoid planting trees, shrubs, and bushes near the sewer lines. Roots can enter the pipe and damage sewer or cause sewer backups.
- Do not dispose of trash, pet waste, disposable wipes, grease, oil, fats or household hazardous waste down the sewer.
- Do not Flush Sanitary napkins, Infant and adult disposable diapers, Flushable Wipes or similar products down the toilet as these are a major cause of sewer backups to your property and failures to pump stations and sewer mains.
- Do not dispose of fats, oil and grease down sinks, toilets or floor drains. Dispose of them in the trash instead. Fats, oils and greases, known as FOG, can build up in drains and sewers over time and eventually create clogs. Clogged sewers can cause sewer overflows, which release untreated sewage into our neighborhoods, rivers and streams. FOG from food preparation establishments are a major source of these wastes in city sewers. Fats, oils and grease are found in food scraps, meat fats, lard, oil, margarine, butter, baking goods, sauces, and dairy products.