

# Understanding Your Baltimore City Extended Water Bill

**1. PREVIOUS BALANCE**  
The balance on your account before water billing was halted by ransomware attack.

**2. PAYMENTS RECEIVED**  
If you made water bill payments during the ransomware attack, they are reflected here.

**3. AMOUNT DUE**  
This amount reflects charges and fees that date back to your last bill. No late fees will be applied to the amount due.

**4. ACCOUNT MANAGEMENT FEE**  
This fee applied for the month of August.

**NEED HELP PAYING YOUR WATER BILL?**

See if you're eligible for BH<sub>2</sub>O Program:  
call 410-396-5398,  
or email us at  
DPW.Billing@Baltimorecity.gov



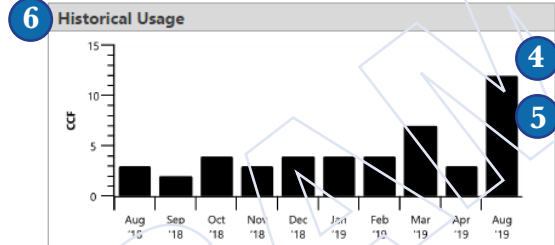
**WATER BILL**  
Department of Public Works  
Division of Customer Support  
200 Holliday St. #404  
Baltimore, MD 21202

Customer Service (M-F): (410) 396-5398 (8:30 AM – 4:30 PM)  
DPW.Billing@baltimorecity.gov  
http://publicworks.baltimorecity.gov/  
Emergency Service: (410) 396-5352 (24 hrs.)

**!** This water bill covers an extended billing period due to the ransomware attack, and includes the Fiscal 2020 rate increase. For billing and payment questions please contact us at 410-396-5398 or dpw.billing@baltimorecity.gov, or visit publicworks.baltimorecity.gov/Understanding-your-water-bill.

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Account Summary		1	2	3
Account Number	13123456789	Previous Balance	\$66.65	
Property Owner	Charles St. Paul	Payments Received	-\$66.65	
Service Address	2468 Main St.	Payments Returned	\$0.00	
Property Id	8309 007	Balance Forward	\$0.00	
Bill Date	08/21/2019	Current Charges	\$263.13	
Due Date	09/10/2019	Amount Due	\$263.13	



**Details of Current Charges \$263.13**

Service Charges		\$263.13	
Account Management Fee			\$3.59
Infrastructure Charge			\$75.20
Water Consumption Charge	04/09 – 06/30	8 CCF @ 2.730	\$21.84
Water Consumption Charge	07/01 – 08/08	4 CCF @ 3.010	\$12.04
Sewer Consumption Charge	04/09 – 06/30	8 CCF @ 7.318	\$58.54
Sewer Consumption Charge	07/01 – 08/08	4 CCF @ 7.980	\$31.92
Stormwater Fee			\$40.00
Bay Restoration Fee			\$20.00

**7**

	# Days	Total		Daily Avg. Cons.	
		CCF	GAL	CCF	GAL
Current Month	122	12	8976	0.098	74
Previous Month					
This Period Last Year	31	3	2244	0.097	72

**8 Meter Reading Details**

Dial #	Meter #	Meter Size	Start Read Date	Start Read	Read Type	End Read Date	End Read	Read Type	Total CCF	Total GAL
1	MD8078	5/8"	04/09/2019	167.000	Actual	08/09/2019	179.000	Actual	12	8976

**5. WATER/ SEWER CONSUMPTION CHARGES**  
There are 2 consumption charges for each service. One charge represents the rates up to June 30; the other represents rates after the July 1 rate increases of about 9%.

**6. HISTORICAL USAGE**  
Bars not included for months when water bills were not produced.

**7. CURRENT MONTH**  
Shows amount of water used since your last monthly bill.

**8. METER READING DETAILS**  
Includes pro-rated breakout of consumption before and after July 1 rate adjustments.

## QUESTIONS?

Contact: DPW.Billing@Baltimorecity.gov or  
(410) 396-5398

