

BALTIMORE HOUSING COMMUNITY ACTION CENTERS

Southeast Community Action Center

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Eastern Community Action Center

Diane Nesbitt, Manager

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Northern Community Action Center

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Northwest District Community Action Center

Desiree Mack, Manager

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Southern Community Action Center

Natalie McCabe, Manager

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For additional information, please dial 311.

www.baltimorecity.gov

Low Income BR 7/1/18



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Baltimore City
Department of Public Works
Abel Wolman Municipal Building
200 Holliday Street
Baltimore, MD 21202

BALTIMORE CITY DEPARTMENT OF PUBLIC WORKS

BUREAU OF WATER
AND WASTEWATER

LOW INCOME WATER ASSISTANCE PROGRAM



FACED WITH
TURN-OFF OR
DELINQUENT WATER BILL
ACCOUNT?

MAYBE WE CAN HELP!



BALTIMORE CITY
DPW
DEPARTMENT OF PUBLIC WORKS

WWW.BALTIMORECITY.GOV



The cost of providing water to almost two million people each day is directly tied to the cost of fuel, electricity, and federal safe drinking-water guidelines.

As water costs rise, citizens with limited incomes are finding it harder to make ends meet. That is why Baltimore City offers assistance to income-eligible residents.

Please contact your nearest Baltimore Community Action Center for more information on how we may be able to help you.

You must meet the household income guidelines below:*

Low Income Water Assistance Eligibility Reflects 175% of the Federal Poverty Threshold Effective January 2018		
Household Size	Max. Monthly Income	Max. Yearly Income
1	\$1,770	\$21,245
2	\$2,400	\$28,805
3	\$3,030	\$36,365
4	\$3,588	\$43,925
5	\$4,197	\$51,485
6	\$4,807	\$59,045
For Each Additional Person, Add	\$630	\$7,560

*This table is calculated based on U.S. Poverty Guidelines for the 48 contiguous states which are adjusted annually by the Department of Health and Human Services.

To be eligible:

- You must be a Baltimore City resident, the utility account holder and receive your water bill directly from the City.
- You must reside at the property on the account.
- You must have received a delinquent, turn-off, or tax sale notice due to an outstanding balance.
- You do not currently have an existing payment plan with the Department of Finance.
- You must have verification documents for eligibility.

Once approved:

You must pledge to make consistent payments on your unpaid and current balance.

You will receive a credit of \$236.00.

