



Baltimore City Department of Public Works (DPW)
Graffiti Removal Services
Frequently Asked Questions (FAQs)

What is a municipal-owned property?

Municipal owned properties are: historic buildings, monuments, Mayor and City Council owned properties.

What are residents required to do to receive graffiti removal service?

Property owner must complete a waiver form and submit it via 311 or email it to publicworks@baltimorecity.gov. The waiver must be received within 30 days of the request in order for graffiti removal service to be scheduled.

What is a Public Utility?

Public Utilities are: utility poles, street signs, and or utility service boxes.

What properties do not qualify to receive graffiti removal services?

Commercial properties do not qualify to receive graffiti removal services. Solid Waste does not remove graffiti from commercial properties.

When graffiti is found on municipal properties graffiti crews actively work to remove those markings along Baltimore City's gateways. The more recent the marking, the simpler and less harmful it is to remove, making a quick removal key.