

Paying Your Water Bill is Easy as 1,2,3,4

Baltimore City Department of Public Works offers 4 **easy and convenient** ways to pay your bill.

Payments must be received by the **due date** printed on each bill. Pay your bill on-time and avoid a penalty of 1.64 percent. Save money when you pay on-time!

1



Mail

Bills may be paid by mail using the envelope that is sent to you along with the bill

2



Online

Log-on to the payment page at:
cityservices.baltimorecity.gov/water/

3



Pay by Phone

877-729-6269 for credit cards (fee)
866-397-4609 for checking (no fee)

4



Pay In Person

200 Holliday Street
8:30 a.m.- 4:30 p.m.
Monday - Friday

Qualified residents of Baltimore City may be eligible for financial assistance if they need help paying their bill.

For information

<https://publicworks.baltimorecity.gov/Water-Billing-Programs-to-Assist-Residents>.

Email us at DPW.Billing@baltimorecity.gov.

Call us at 410-396-5398



Visit our walk-in center at 200 Holliday Street, Room 8, 8:30 a.m. to 4:30 p.m., Monday through Friday.