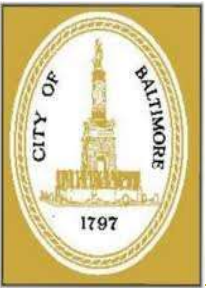


FROM	NAME & TITLE	Matthew W. Garbark, Acting Director	CITY of BALTIMORE MEMO	
	AGENCY NAME & ADDRESS	Department of Public Works 600 Abel Wolman Municipal Building		
	SUBJECT	Administrative Order 20-1 Emergency COVID-19 Discount		

April 22, 2020

TO:

All Bureaus, Divisions and Offices

Beginning in January of 2020, the emergence of a new coronavirus (COVID-19), appearing originally in China, was beginning to infect and spread within populations of the United States. The COVID-19 virus has proven to be a virulent and highly contagious, deadly disease that resulted in the declaration of a national emergency, state by state stay-at-home orders, and the closing of schools, and all non-essential businesses. By mid-April, more than 22 million people filed for unemployment insurance.

Under the direction of Mayor Young, the City of Baltimore has implemented stay-at-home orders, urging social distancing and the wearing of masks in public settings, and establishing teleworking for those employees who are able to work from home. Personal Protective Equipment, masks, gloves and other essential gear, is being provided daily to essential employees who are needed to perform important public services. In addition to keeping the City operating safely and effectively, the Mayor has urged City agencies to find ways to help residents who are struggling day to day during this difficult time.

Therefore, in my capacity as Acting Director of the Department of Public Works, and with the concurrence and approval of the Mayor, I am directing the Customer Support and Services Division of the Bureau of Water and Wastewater to implement an Emergency COVID-19 Discount that will adjust the water bills of account holders who can provide proof of unemployment eligibility. The discount adjustment will be consistent with the existing BH2O Assists program which provides a 43% discount on water and sewer use charges and the removal of Bay Restoration and Stormwater Remediation fees on water bills. Implementation of this water bill discount adjustment will be effective as of May 8, 2020 and will remain in place until either 90 days after the end of the current State of Emergency or on December 31, 2020, whichever occurs first. Eligible City account holders who are approved for this temporary discount adjustment will receive it for one year.



Matthew W. Garbark
Acting Director