Senior and Low Income Exemptions

About the Exemptions

The Baltimore City Department of Public Works has worked to accommodate our low-income customers, especially those who are senior citizens, who need assistance paying their water bills. This tradition of assistance extends to the Stormwater Fee.

The Low Income Senior Citizens Water Discount Program, which provides a discount of a fixed percentage to citizens who would otherwise face a hardship in paying their water and sewer bill, applies automatically to the stormwater portion of the bill. So those senior citizens who already get the water discount do not need to apply again in order to get a discount on their stormwater fee.

Also, those citizens receiving a Hardship Exemption from the Bay Restoration Fee will also receive an exemption from the stormwater fee. These Hardship Exemptions are available to make sure those customers who qualify for financial assistance are able to get help with their water bills.

To get a Low Income Senior Citizens Water Discount or a Hardship Exemption, customers must be residents of Baltimore City, be responsible for paying the water bill, and meet financial eligibility requirements.





Requirements

The Low Income Senior Citizens Water Discount requires applicants to be age 65 or older with a gross household income of \$30,000 or less. Applications, and more details, are available at City Senior Centers or by calling 410-396-5398.

The Hardship Exemption requires customers to meet at least two of the following conditions:

- Receiving energy assistance subsidy
- Receiving public assistance (Supplemental Security Income, food stamps, medical assistance or other program)
- Eligible for veterans or Social Security disability benefits
- Meeting the gross income criteria below:

Household Size	2016-17 Monthly Income less than:
1	\$1,733
2	\$2,336
3	\$2,940
4	\$3,544
5	\$4,148
6	\$4,751
Additional persons	Add \$607 for each

Applications, and more details, are available at the Customer Support and Services Division, 200 Holliday Street, Room 404, Baltimore, MD 21202, or by calling 410-396-5398.